Installation Instructions for
Heating & Air Conditioning
1E78
Non-Programmable Heat Only Thermostat

YOUR THERMOSTAT REPLACES

<table>
<thead>
<tr>
<th>Typical System Compatibility Chart</th>
<th>1E78</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Heat Only Two Wire Gas or Oil Fired Systems (24 volt)</td>
<td>Yes</td>
</tr>
<tr>
<td>Electronic Ignition Heat Only Two Wire Systems (24 volt)</td>
<td>Yes</td>
</tr>
<tr>
<td>Electronic Ignition Heat Only Gas or Oil Fired Systems (24 volt)</td>
<td>Yes</td>
</tr>
<tr>
<td>Standard Heat/Cool Systems (24 volt)</td>
<td>No</td>
</tr>
<tr>
<td>Heat/Cool Systems Electric Heat (24 volt)</td>
<td>No</td>
</tr>
<tr>
<td>Heat Only Electric Heat Systems (24 volt)</td>
<td>No</td>
</tr>
<tr>
<td>Cool Only Systems</td>
<td>No</td>
</tr>
<tr>
<td>Heat Pump Systems (No Aux. or Emergency Heat)</td>
<td>No</td>
</tr>
<tr>
<td>Hot Water Zone Heat Only (Two Wire) Systems</td>
<td>Yes</td>
</tr>
<tr>
<td>Hot Water Zone Heat Only (Three Wire) Systems</td>
<td>No</td>
</tr>
<tr>
<td>Line Voltage Heating or Baseboard 110/240 Volt Systems</td>
<td>No</td>
</tr>
<tr>
<td>Millivolt Systems Floor or Wall Furnaces</td>
<td>Yes</td>
</tr>
<tr>
<td>12 VDC Mobile Home Application</td>
<td>Yes</td>
</tr>
<tr>
<td>Multistage Systems</td>
<td>No</td>
</tr>
<tr>
<td>Systems Exceeding 30VAC, 1.5 Amp</td>
<td>No</td>
</tr>
</tbody>
</table>

Preparations

Assemble tools required as shown below.

1. **PREPARATIONS**

   Failure to follow and read all instructions carefully before installing or operating this control could cause personal injury and/or property damage.

2. **THERMOSTAT DETAILS**

   Before removing wires from old thermostat’s switching subbase, label each wire with the terminal designation it was removed from.

   1. **Remove Old Thermostat:** A standard heat/cool thermostat consists of three basic parts:
      a. The cover, which may be either a snap-on or hinge type.
      b. The base, which is removed by loosening all captive screws.
      c. The switching subbase, which is removed by unscrewing the mounting screws that hold it on the wall or adaptor plate.

   2. Shut off electricity at the main fuse box until installation is complete. Ensure that electrical power is disconnected.

   3. Remove the front cover of the old thermostat. With wires still attached, remove wall plate from the wall. If the old thermostat has a wall mounting plate, remove the thermostat and the wall mounting plate as an assembly.

   4. **Identify each wire attached to the old thermostat using the labels enclosed with the new thermostat.**

   5. Disconnect the wires from the old thermostat one at a time.

   6. Install new thermostat using the following procedures.

3. **REMOVING OLD THERMOSTAT**

   **CAUTION**

   To prevent electrical shock and/or equipment damage, disconnect electric power to system at main fuse or circuit breaker box until installation is complete.

   www.white-rodgers.com
   www.emersonclimate.com

PART NO. 37-6620C
Replaces 37-6620B
1041
3 REMOVING OLD THERMOSTAT

continued from first page

ATTENTION! This product does not contain mercury. However, this product may replace a unit which contains mercury. Do not open mercury cells. If a cell becomes damaged, do not touch any spilled mercury. Wearing non-absorbent gloves, take up the spilled mercury and place into a container which can be sealed. If a cell becomes damaged, the unit should be discarded.

Mercury must not be discarded in household trash. When the unit this product is replacing is to be discarded, place in a suitable container. Refer to www.white-rodgers.com for location to send product containing mercury.

4 MOUNTING AND WIRING

WARNING

Do not use on circuits exceeding specified voltage. Higher voltage will damage control and could cause shock or fire hazard.

Do not short out terminals on gas valve or primary control to test. Short or incorrect wiring will damage thermostat and could cause personal injury and/or property damage.

Thermostat installation and all components of the system shall conform to Class II circuits per the NEC code.

Hydronic (Hot Water or Steam) Heating Systems

This thermostat is set to operate properly with a forced-air heating system. If you have a hydronic heating system (a system that heats with hot water or steam), you must set the thermostat to operate properly with your system.

The factory default setting is forced air heat. Clipping jumper W905 on the circuit board will produce a longer heating cycle which is normally for hot water or steam (hydronic) systems. Both settings produce a very accurate temperature control and can be set to your personal preference. As received, the thermostat cycles the system just under 1°F. With W905 clipped, the system cycles at approximately 1.5°F.

Attach Thermostat Base to Wall

1. Remove the packing material from the thermostat. Gently pull the body straight off the base. Forcing or prying on the thermostat will cause damage to the unit.
2. Connect wires beneath terminal screws on base using appropriate wiring schematic (see fig. 2).
3. Place base over hole in wall and mark mounting hole locations on wall using base as a template.
5. Fasten base loosely to wall, as shown in fig. 1, using two mounting screws. Adjust until level, and then tighten screws. (Leveling is for appearance only and will not affect thermostat operation.) If you are using existing mounting holes, or if holes drilled are too large and do not allow you to tighten base snugly, use plastic screw anchors to secure subbase.
6. Push excess wire into wall and plug hole with a fire-resistant material (such as fiberglass insulation) to prevent drafts from affecting thermostat operation.

Battery Location

This thermostat requires 2 “AAA” alkaline batteries to operate. If CHANGE appears on the display, the batteries are low and should be replaced with fresh premium brand “AAA” alkaline batteries such as Duracell® or Energizer®. The batteries are located on the back of the thermostat body (see fig. 1).

ATTENTION! Take care when securing and routing wires so they do not short to adjacent terminals or rear of thermostat. Personal injury and/or property damage may occur.

<table>
<thead>
<tr>
<th>TERMINAL CROSS REFERENCE CHART</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Thermostat</td>
</tr>
<tr>
<td>Terminal Designation</td>
</tr>
<tr>
<td>RH</td>
</tr>
<tr>
<td>W</td>
</tr>
</tbody>
</table>

Figure 2. Typical wiring diagram for heat only, 2-wire, single transformer systems
5 CHECK THERMOSTAT OPERATION

NOTE
To prevent static discharge problems, touch side of thermostat to release static build-up before touching any keys.

If at any time during testing your system does not operate properly, contact a qualified service person.

Heating System
1. Move SYSTEM switch to HEAT position. If the heating system has a standing pilot, be sure to light it.
2. Press ☻ to adjust thermostat setting above room temperature. The heating system should begin to operate.
3. Press ☻ to adjust temperature setting below room temperature. The heating system should stop operating.

Before you begin using your thermostat, you should be familiar with its features and with the display and the location and operation of the thermostat buttons. Your thermostat consists of two parts: the thermostat body and the base. To remove the body, gently pull it straight out from the base. To replace the body, line up the body with the base and press gently until the body snaps onto the base.

The Thermostat Buttons and Switches
1. (Up arrow) Raises temperature setting.
2. (Down arrow) Lowers temperature setting.
3. SYSTEM switch (OFF, HEAT).

The Display
4. ☻ is displayed when the SYSTEM switch is in the HEAT position.
5. Displays current temperature.
6. CHANGE ☻ is displayed when the 2 “AAA” batteries are low and should be replaced. Nothing else will be displayed. Earlier models display “LO BATTERY”. Refer to 37-7006.
7. Displays currently set temperature (this is blank when SYSTEM switch is in the OFF position).

Operating Features
Now that you are familiar with the thermostat buttons and display, read the following information to learn about the many features of the thermostat.

• TEMPERATURE SETTING — Press ☻ or ☻ until the display shows the temperature you want. The thermostat will keep the room temperature at the selected temperature.

• °F/°C CONVERTIBILITY — The factory default setting is Fahrenheit. Clipping W904 jumper on the circuit board (see fig. 1) will alter this feature to Celsius temperature setting.

• LOW BATTERY INDICATOR — If the 2 “AAA” alkaline batteries are low and should be replaced, the display will be blank except for CHANGE ☻. When the batteries are low, pressing any button will cause the display to operate for ten seconds. After ten seconds, the display will be blank except for CHANGE ☻. After CHANGE ☻ has been displayed for 4 weeks, the thermostat will drop the temperature 10° below your setpoint in HEAT mode. You cannot program with low batteries but you can override setpoint temperature.

• TEMPERATURE DISPLAY ADJUSTMENT — Your new thermostat has been accurately set in our factory. However, if you wish, you may adjust your new thermostat temperature display to match your old thermostat. This can be accomplished (within a ±3° range) as follows:
  1. Press ☻ and ☻ at the same time for two seconds with the SYSTEM switch in OFF position.
  2. Press ☻ or ☻ to adjust the displayed temperature to your desired setting.
  3. Move SYSTEM switch from OFF to exit the feature.

• DISPLAY BACKLIGHT — The display backlight improves display contrast in low lighting conditions. Selecting backlight ON will turn the light on for a short period of time after any button is pressed. Selecting backlight OFF (default) will keep the light off. Turn the display backlight feature ON as follows:
  1. Press ☻ and ☻ at the same time for two seconds with the SYSTEM switch in HEAT position. The display will alternate show “-L” AND “FF” (off).
  2. Press ☻ or ☻ to change “FF” to “ON”.
  3. Move SYSTEM switch to OFF to exit the feature.
# TROUBLESHOOTING

## Electrical Data
- **Electrical Rating:**
  - 0 to 30 VAC 50/60 Hz. or D.C.
  - 0.05 to 1.0 Amps (Load per terminal)
  - 1.5 Amps Maximum Total Load (All terminals combined)

## Thermal Data
- **Setpoint Temperature Range:** 45°F to 90°F (7°C to 32°C)
- **Operating Ambient Temperature Range:** 32°F to 105°F
- **Operating Humidity Range:** 0 to 90% RH (non-condensing)
- **Shipping Temperature Range:** -40°F to 150°F

### Symptom: No Heat (common problems)
- **Possible Cause:**
  1. Blown fuse or tripped circuit breaker.
  2. Furnace power switch to OFF.
  3. Furnace blower compartment door or panel loose or not properly installed.
- **Corrective Action:**
  1. Replace fuse or reset breaker.
  2. Turn switch to ON.
  3. Replace door panel in proper position to engage safety interlock or door switch.

### Symptom: No Heat
- **Possible Cause:**
  1. Pilot light not lit.
  2. SYSTEM Switch not set to HEAT.
  3. Loose connection to thermostat or system.
  4. Furnace Lock-Out Condition. Heat may also be intermittent.
  5. Heating system requires service or thermostat requires replacement.
- **Corrective Action:**
  1. Re-light pilot.
  2. Set SYSTEM Switch to HEAT and raise temperature above room temperature.
  3. Verify thermostat and system wires are securely attached.
  4. Many furnaces have safety devices that shutdown when a lock-out condition occurs. If the heat works intermittently contact the furnace manufacturer or local service person for assistance.
  5. Diagnostic: Set SYSTEM Switch to HEAT and raise the setpoint above room temperature. Within a few seconds the thermostat should make a soft click sound. This sound usually indicates the thermostat is operating properly. If the thermostat does not click, try the reset operation listed above. If the thermostat does not click after being reset contact your heating and cooling service person or place of purchase for a replacement. If the thermostat clicks, contact the furnace manufacturer or a service person to verify the heating is operating correctly.

### Symptom: Heat, Runs Constantly
- **Possible Cause:**
  1. Possible short in wiring.
  2. Possible short in thermostat.
  3. Possible short in heat system.
- **Corrective Action:**
  1. Check each wire connection to verify they are not shorted or touching together.
  2. No bare wire should stick out from under terminal screws. Try resetting the thermostat as described above. If the condition persists contact the manufacturer of your system or service person to instruct you on how to test the Heat system for correct operation. If the system operates correctly, replace the thermostat.

### Symptom: Furnace Cycles Too Fast or Too Slow (narrow or wide temperature swing)
- **Possible Cause:**
  1. The location of the thermostat and/or the size of the Heating System may be influencing the cycle rate.
- **Corrective Action:**
  1. Digital thermostats normally provide precise temperature control and may cycle faster than some older mechanical models. A faster cycle rate means the unit turns on and off more frequently but runs for a shorter time so there is no increase in energy use. If you would like to increase the cycle time, clip Jumper W-905 as mentioned in the instructions for Hydronic Heating Systems. It is not possible to shorten the cycle time. If an acceptable cycle rate is not achieved as received or by clipping W-905 contact a local service person for additional suggestions.

### Symptom: Thermostat Setting and Thermostat Thermometer Disagree
- **Possible Cause:**
  1. Thermostat thermometer setting requires adjustment.
- **Corrective Action:**
  1. The thermometer can be adjusted +/- 3 degrees. See Temperature Display Adjustment in the Operation section.

### Symptom: Blank Display and/or Keypad Not Responding
- **Possible Cause:**
  1. Voltage spike or static discharge.
  2. Battery change required.
- **Corrective Action:**
  1. Replace batteries and check heat/cool system for proper operation. If a voltage spike occurs use the Reset Operation listed above.

---

**Homeowner Help Line:** 1-800-284-2925