Supermarket Seminar

This intensive and in-depth two-day program shows you how to adopt proper techniques and practices for the real-world environment with completely updated material and more emphasis on the latest technology. It includes overall system design, field service and troubleshooting skills, and the latest Copeland™ compressor technology and applications. Results include better customer service, more accurate diagnosis and more effective repairs to eliminate costly callbacks and increase technician productivity.

**Course Topics**

- Compressors Used on Supermarket Racks
- Oil Management Systems
- Condenser Applications
- Suction Pressure and Case Control
- Metering Devices
- Overview of E2 Rack Controllers
- Methods of Capacity Control
- New Compressor Technologies
- Maintenance and Troubleshooting
- Online Tools

**Hands-on learning and practical knowledge that can help you build your business!**
Who should attend?
- Refrigeration Service Contractors
- Light Commercial Service Contractors
- End User Service Technicians
- Installers
- Service Managers
- Facilities Engineers

What to expect:
- Improved customer service leads to greater customer satisfaction and retention
- More accurate diagnosis and troubleshooting
- More effective repairs – with fewer costly callbacks
- Increased technician productivity – more calls per day mean more capacity for growing your business

What you’ll take home:
In addition to what you’ll learn at the training event, you’ll also take home all of the literature and training materials provided in the class including:
- Participant Manual
- Technical Data Sheets
- Online Product Information (OPI)

Take advantage of our hospitality
Your meals are included. Enjoy a light breakfast, lunch and refreshments each day you’re with us.

A location near you
Emerson Educational Services training is available throughout North America in various locations. Check for the nearest location on Education.Emerson.com under Instructor Led Courses.

Recognized industry leaders
Emerson’s Educational Services group delivers comprehensive training programs that cover essential service skills and keep you up-to-date on emerging technology. From hands-on seminars to online tools, Emerson provides the training you need, at a time and place that fits your schedule.

Every course is led by an Emerson instructor with extensive hands-on experience, and an innate understanding of the contractor’s business, needs and concerns.

Continuing education credits:
- 16 hours of NATE-recognized continuing education credit towards recertification in air conditioning, air distribution, and heat pump installation and service.
- Educational Services is authorized by IACET to offer 1.4 CEUs for each program.

$725 is all it costs to attend this event!

800-748-2779
Education.Emerson.com