Although the truck was untraceable due to the signal inhibitors, the GO Real-Time XL Tracker inside the container never stopped reporting.
Fortunately, Saieg & Maggi placed a GO Real-Time XL Tracker on the container, providing complete visibility of the vehicle's location in real-time. Although the truck was untraceable due to the signal inhibitors, the GO Real-Time XL Tracker inside the container never stopped reporting.

With the help of the Emerson Cargo customer support team, authorities were able to locate the truck which was being unloaded at a private residence in Lo Prado, Santiago. The entire shipment was recovered and six individuals were detained.

According to Gonzalo Saieg, managing director at Saieg & Maggi, the benefits of the GO Real-Time Tracker product line extend far beyond theft management. Claims have significantly decreased with the use of this temperature monitoring technology.

Gonzalo estimates that about 25% of their loads in 2016 received critical temperature alerts in transit, which they were able to correct immediately. This generated a cost savings of hundreds of thousands of dollars for customers. On the few loads that they were unable to save, the temperature reports were accepted by the insurance company, making the claim process more efficient.