Managed Services

Leverage cold chain expertise to monitor your shipments 24/7/365.

The responsibility of examining and deciphering a wealth of temperature data can be overwhelming, putting a strain on both small and large business operations. Our managed services team of cold chain specialists provide high-touch attention for your operation with 24/7/365 monitoring of shipments.

We work with you to create your desired level of service based on your operating procedures.

- Always on shipment monitoring from our team helps protect your brand
- Escalation processes based on your business needs
- Direct carrier contact on high value loads reduces rejections, helps identify deviated routes and mitigates potential security concerns

All while enjoying the robust cold chain data provided by Oversight, our cloudbased temperature monitoring portal.



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Benefits

- Implement best practices for monitoring of all perishable shipments, utilize alert system to ensure proper handling
- Count on a team of cold chain specialists to initiate communication chain and notify key stakeholders for critical events
- Create customized procedures for swift, responsive action required for any given scenario





